Compared to the average population, homeless people are more often affected by physical and emotional health problems. They require needs-based health care in order to cope with the special challenges of their living conditions; yet access to the healthcare system is hampered by organisational, financial, social and personal barriers.

The Neunerhaus Health Care Centre supports people in overcoming these barriers and acts as a navigator, enabling easy access to medicine, dentistry, nursing and social work for homeless people.

In 2017 alone the Neunerhaus Health Care Centre conducted 29,113 medical consultations.