



NEUNERHAUS HEALTH CARE CENTER AUSTRIA

“A homeless person entered the medical office with a severe foot deformity. If untreated, the condition could have led to amputation. After a specialist examination with a cooperating partner of Neunerhaus, an orthopedic hospital, it was clear the patient needed perfectly fitting shoes, which the patient could not afford. An orthopedic cobbler came forward to offer customised shoes at a reduced price, which was affordable with donations of Neunerhaus. The patient was able to move without crutches for the first time in many years and was no longer in fear of amputation. Also his overall social situation stabilised through support of social work.”

Compared to the average population, homeless people are more often affected by physical and emotional health problems. They require needs-based health care in order to cope with the special challenges of their living conditions; yet access to the healthcare system is hampered by organisational, financial, social and personal barriers.

The **Neunerhaus Health Care Centre** supports people in overcoming these barriers and acts as a navigator, enabling easy access to medicine, dentistry, nursing and social work for homeless people.

In 2017 alone the Neunerhaus Health Care Centre conducted 29.113 medical consultations.



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